

The Medical Manager HIPAA 5010 and ICD-10 Upgrades

Dear PSO Medical Manager User:

As you know, CMS will be changing accepted medical/billing/coding methodology from the current ICD-9 to ICD-10. This change is scheduled to become effective on October 1, 2013, and will require that all claims submitted to CMS utilize the ICD-10 format. The commercial carriers will also require use of the new coding format. In order to ensure the PSO's version of The Medical Manager is ready to meet the ICD-10 format specifications, it will be necessary for us to perform an upgrade to the system.

We will be upgrading our implementation of The Medical Manager from our current Version 10, to the new Version 11.01. In addition to addressing the ICD-10 requirements, Version 11.01 also provides many different aspects of system functionality and enhanced reporting capability. Our upgrade to Version 11.01 will also include a migration of the entire Medical Manager system from its current server (over 6 years old) to a new, much more powerful server.

We are in the final planning stages of this upgrade and migration with our support representatives from Sage Software. The first step will be to apply a patch to our existing Version 10 installation that will address the HIPAA 5010 requirements. We expect to apply this patch within the next week and when it is finalized, those offices that perform their own medical billing will be able to work with their individual payers to perform any required HIPAA 5010 test transmissions. Offices will be notified by telephone when the HIPAA 5010 patch is operational and ready for test transmissions. At that point individual offices should open a support request (SR) with Sage for assistance in performing the HIPAA 5010 test submissions.

As stated, we are working with Sage to determine a final plan for the Version 11.01 upgrade. It is our expectation that this upgrade will take place in early December of 2011. This will give all users enough time to review the Version 11.01 release notes and enhancements and to familiarize themselves with the new features. It will also allow users to complete any additional training they believe they may need after reviewing the release notes. All information on Version 11 and a comprehensive web-based training program are available on the Sage Support Portal at [HTTPS:// online.sagehealth.com/ssonline/logon/login.aspx](https://online.sagehealth.com/ssonline/logon/login.aspx).

Both the HIPAA 5010 patch and the upgrade to Version 11.01 are included in the monthly support and maintenance fees you currently pay. Any additional training (beyond the training materials available on the Sage Support Portal) will be billable. Those interested in additional training should contact Sage for a quote.

I urge you to visit the Sage Support Portal soon to begin to familiarize yourself with the Version 11.01 changes and to begin to prepare for integrating it into your office operations. If you have any questions regarding the upgrade plan or how to access the on-line training materials, please contact Kristen Giles at KGiles@lifespan.org (401) 444-6153 or me at WFlorio@lifespan.org (401) 444-4112.

Thank you.

Sincerely,



William J. Florio

Director of Information Services and Practice Support Services